

Client Details:Title: ☐ Mr ☐ Mrs ☐ Ms ☐ Miss

Full Name: _____

Address: _____

Mobile: _____

Home Phone: _____

Date of Birth: _____

Postcode: _____

Email: _____

When you visit Delta Hearing for a hearing check, we will collect personal information, including details about your health, with your consent.

PURPOSE OF INFORMATION COLLECTION

We gather your personal information to conduct hearing tests, follow up with your post-appointment to ensure your needs are met, and schedule future visits. Your consent to this data collection is essential for us to provide our services effectively. Failure to provide the necessary personal information may hinder our ability to serve you.

APPLICATION FOR AUSTRALIAN GOVERNMENT HEARING SERVICES PROGRAM

To access services through the Australian Government Hearing Services Program, we may need to collect specific personal details from you and share this information with the Department of Health after obtaining your consent.

DATA FROM HEARING AIDS AND APPS & INTERNATIONAL DISCLOSURE OF PERSONAL INFORMATION:

If you receive a hearing aid from us, certain models may automatically store usage data, like daily hours of use and environmental noise levels. This data helps us understand your habits and preferences to recommend tailored services or products. We may share anonymized data with hearing aid manufacturers. Some of our affiliates and Hearing Aid providers may be located overseas. These entities adhere to data protection practices to safeguard your personal information. For comprehensive information on our privacy practices and how we handle your data, refer to our privacy policy available at www.deltahearing.com.au/privacy-policy.

CONSENT FOR TELEPHONE CONTACT

Following your initial appointment, we may need to reach out to you via phone to discuss future service provisions, confirm appointments, or address product maintenance. By visiting us, you consent to receiving such calls, and this consent has no expiry. If you are not the primary account holder for the provided phone number or wish to opt out of phone communications, please inform us. For any inquiries or concerns regarding privacy matters, contact our Privacy Officer at Delta Hearing, located at 186 Coburns Road, Melton VIC 3337, or call (03) 8000 5056.

Visit <https://www.deltahearing.com.au/privacy-policy> for our full Privacy Policy.

I consent to the collection, use, disclosure and handling of my personal information and to the use of my telephone number in accordance with this Privacy Notice and Consent Form.

Client Name: _____

Signature: _____

Date: _____